TEAM BUILDING and PROBLEM SOLVING

Problem Solving

Learning to problem solve is a valuable skill for business, life, and work in general and forms the basis for tackling other disciplines such Kaizen and general improvement across the business. Our problem solving workshops are suitable from employees at all levels within the organisation.

The GHC problem-solving workshop examines the five steps in the problem-solving process and delves into what the delegate should know to solve any problem that they may encounter. Delegates will examine the various methods for defining the problem and will learn how to generate a solution, as well as coming up with alternative solutions. They will look at how to implement their chosen solution, and then how to analyze that solution to determine if has solved the problem. Students will also learn how an organisation can benefit from employing strategic decision-making techniques, and how to use decision-making strategies to improve negotiation skills.

Problem solving is all about using logic and imagination to make sense of a situation and to produce the best solution. Problem-solving capabilities are associated to a number of other skills, including:

- Team working.
- Adaptability and flexibility.
- Creative thinking and analytical skills.
- Innovation and resilience.
- Level-headedness and influencing skills.

Identifying a problem is often the essence for new business or product It is also a key component of good leadership within their own working environment and is the beginning of the lean journey.

This half-day problem solving workshop introduces the basic concepts of problem solving to demonstrate how the use of problem solving techniques can be used to bring about long term solutions to everyday problems found in administrative, manufacturing, service and other business areas. It is suitable for employees at all levels throughout the organisation, even those that do not or will not have any responsibilities under a lean manufacturing programme.

Who should attend?

This workshop is suitable for people at all levels within the organisation.

Course duration:

Workshop - 4 to 5 Hours.

Maximum number of delegates: Eight (8) per session.